



# FIRST CONTACT

Headline news for primary care partners

Issue 5 • April 2014

## New Group Director of Nursing - Community & Therapies

Jeanette Wilding has been appointed as the new Group Director of Nursing, Community and Therapies and will be based at The Lyng Health and Social Care Centre. On joining the Trust, Jeanette says, "I am delighted to join the Trust at this exciting, even though challenging, time and look forward to working with colleagues from all agencies to ensure we optimise our working together by focussing on the patient and our communities to provide the highest quality of care as close to home as possible. I see being part of a combined health care trust as providing a real opportunity for us to ensure we work in an integrated way and getting the right care, to the right patient, in the right place. I have a real passion for ensure our patients have a positive experience of care and in developing services to work with patients in an enabling way for them to keep their optimum independence in whatever setting their care is provided. In particular to ensure that patients with cognitive impairment have their needs met when at all possible close to home in order to avoid the distress that can occur when such patients have to move out of their usual

environments when this is not absolutely necessary.

My focus has always been the patient, engaging with local communities and patient groups to ensure they are involved in how we design and deliver healthcare services and to enable staff to deliver the best care they can with maximum impact on patients health and well-being. It is this experience that I bring to Sandwell to build upon the positive work that colleagues have already started and I look forward to getting out and about and making those connections



## GP Clinical Symposia Programme 2014

The next events in our GP Symposia programme are:

**Thursday 8th May 2014:** Gynaecology will be presenting on 'changes in cervical screening as a consequence of HPV testing' and 'heavy/irregular menstrual bleeding' from 12.30-14.00 in the Post Graduate Centre, City Hospital. [Register here.](#)

**Thursday 22nd May 2014:** Paediatrics will be presenting on childhood diabetes & childhood asthma from 12.30-14.00 in the Medical Education Centre, Sandwell Hospital. [Register here.](#)

**Thursday 5th June 2014:** The Breast team will be presenting on the management of breast problems from 12.30-14.00 in the Post Graduate Centre, City Hospital. [Register here.](#)

**Thursday 12th June 2014:** The Palliative Care team will be presenting an interactive clinical session about 'the medical management of the end of life' from 12.30-14.00 in the Medical Education Centre, Sandwell Hospital. [Register here.](#)

## GP Allergy Study afternoon – Wednesday 21st May 2014 (12.30-16.30)

This Allergy study afternoon will include an introductory recap of the basic mechanisms of allergic disease, followed by 3 workshop sessions specifically looking at the key areas of Drug Allergy, Food Allergy and Allergic Rhinitis. These sessions will include working case studies with delegate groups. The meeting will conclude with an interactive discussion session with an opportunity for delegates to bring their own case studies or any other aspects that may not have been covered. The event will be held at the National Motorcycle Museum in Solihull. To access the booking form please [click here.](#)

## New molecular screening tool for stool pathogens (City Hospital)

The microbiology department is introducing a new screening test for the detection of Campylobacter, Shigella, Salmonella and verocytotoxic E. coli (e.g. 0157) from May 19th. This means that we can detect these pathogens much more quickly than we currently do. GPs should continue to send stools in the normal way but the layout and timing of reports you receive will change. A result can be released usually within 24 hours stating whether the test has detected the presence of genetic material within a stool. The sample will then undergo further testing to attempt to culture the organism. This confirms the screening test as well as providing antibiotic sensitivity and epidemiological information.

## Early Supported Discharge (ESD) for Stroke patients

A vital priority within the NHS's stroke improvement programme is to ensure 40% of all stroke survivors are provided with specialist early supported discharge (ESD) services from hospitals. An Early Supported Discharge Team for stroke survivors currently operates for both Sandwell and West Birmingham residents. Whilst the ESD team accept referrals from across the country they have united directly with Sandwell acute stroke ward and work as one team. The team facilitates and takes ownership for discharge with local community teams (I-cares and SPA) offering support for packages of care. The ESD team provides home rehabilitation, a vital component of improving stroke care, at the same intensity of inpatient care (where indicated). To read more please [click here.](#)

# Hello to...

**Dr Leong Lee**  
Consultant Cardiologist

**Dr Khizer Rana**  
Consultant Radiologist

**Dr Emily Ho**  
Consultant Cardiologist

**Dr Erika Damato**  
Consultant Ophthalmologist  
(Behcets)

**Dr Naresh Motwani**  
Locum Consultant Ophthalmologist

**Dr Pablo Garcia De Pasco**  
Locum Consultant (Acute Medicine)

## Contact us

Please contact the Practice Support team with any concerns, issues, feedback about SWBH or if you would like to arrange for the team to visit your practice.

**Dottie Tipton**  
U [dottie.tipton@nhs.net](mailto:dottie.tipton@nhs.net)  
S 0121 507 4309

**Rebecca Buswell**  
U [rebecca.buswell@nhs.net](mailto:rebecca.buswell@nhs.net)  
S 0121 507 4213

**Choose & Book**  
[swbh.nhs.uk/practicesupport/how-to-refer-your-patients](http://swbh.nhs.uk/practicesupport/how-to-refer-your-patients)  
**Consultant Directory**  
[swbh.nhs.uk/practicesupport/consultant-directory](http://swbh.nhs.uk/practicesupport/consultant-directory)  
**GP Symposia events**  
[swbh.nhs.uk/practicesupport/education-training/](http://swbh.nhs.uk/practicesupport/education-training/)

## Next Time...

Introducing our  
New GP Director of  
Primary Care

## Breast Team - working with GPs

The new month and new financial year saw a new peak of 147 referrals to the Breast Team in a single week. The sustained demand has seen extra clinics being needed to balance capacity and maintain waiting times. Our aim is to work with GPs and forge better relationships to make managing patients more seamless. Last month we published an article on managing breast pain [click here](#).

This month's topic is breast nipple and skin changes, and nipple discharge [click here](#). We hope you will find this topic useful and as always welcome feedback. Can we remind you of the upcoming Trust GP Clinical Symposium on 5th June (City Hospital) which will be on the management of Breast problems. Please add the date to your diaries.

The GP help email is up and running ([swb-tr.SWBH-Team-BreastGPAdvice@nhs.net](mailto:swb-tr.SWBH-Team-BreastGPAdvice@nhs.net)). We are waiting to answer any patient questions or management dilemmas you may have. We will aim to provide an answer and advice within 24hrs.

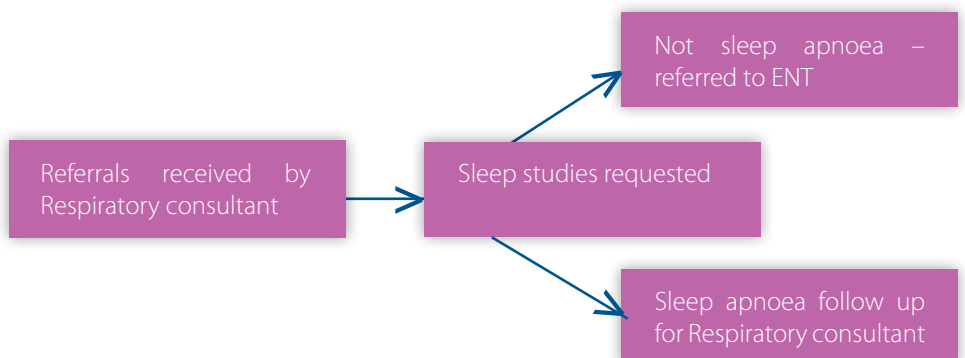
We have uploaded the latest version of the Pan B'ham Breast Referral form [click - for form](#). This form can be used for all Breast Referrals. Please can you download and use the latest version as data from the forms is used for audit.

## Community Gynaecology Service

The Community Gynaecology Service is a consultant led NHS service delivered at 70% of tariff. Referrals can be made through Choose & Book, or by paper/fax. Referrals are triaged by a consultant electronically within 24hours of being received and appointments are booked within 4 weeks (Community) and 6 weeks (Acute clinic). Clinical letters are then available through GP Homepage in 2 working days. The main point of contact for the service is the CGS Admin Team who can be contacted on 0121 507 3765. Only patients under 16, patients already managed in secondary care and patients with suspected cancer are excluded.

## Improved efficiency with new snoring pathway

SWBH has a new referral pathway for patients who suffer with snoring. Previously, patients referred to ENT would be required to have an appointment with an ENT consultant, then referred to a respiratory consultant for sleep studies. If the patient did not have sleep apnoea, they would be referred back to ENT. This resulted in a lengthy and inefficient process for the patient. The new pathway sees all patients being referred directly to a respiratory consultant so that the sleep studies can be carried out before determining whether they are referred to ENT or seen within the respiratory service.



## You said... ...we did

You needed to find out the contact details for individual consultants at the Trust

The Trust's telephone directory can be found on GP Homepage (click on 'GP preferences' and scroll down to the link for the telephone directory at the bottom of the page)