



MIDLAND
METROPOLITAN
UNIVERSITY HOSPITAL



Sandwell and West Birmingham
NHS Trust



Your new Sandwell Health Campus and Midland Metropolitan University Hospital

Delivering better health and care to your local area



This leaflet contains
important information
about how you access
urgent care services

Find out more [swbh.nhs.uk](https://www.swbh.nhs.uk)

From 6th October

Sandwell A&E is relocating to the new Midland Metropolitan University Hospital Smethwick

From 10th November

City A&E is relocating to the new Midland Metropolitan University Hospital Smethwick

Urgent and emergency care services are changing in your local area, so it's important you know where to go and how to use them.

Urgent Treatment Centre

From **6th October**, Sandwell Urgent Treatment Centre will have extended opening hours from 7am to 1am.



For all urgent, non-life-threatening needs, you should continue to use:

Sandwell Urgent Treatment Centre, Lyndon, West Bromwich, West Midlands, B71 4HJ

When to use an Urgent Treatment Centre:



You can book an appointment through NHS 111 or walk in for non-life threatening emergencies:

- » Strains and sprains
- » Suspected broken bones
- » Injuries, infections and rashes
- » Stomach pain, vomiting and diarrhoea
- » High temperature
- » Mental health concerns

If you need a prescription, one can be organised for you. Emergency contraception, ECG (electrocardiogram), blood tests and x-rays are also available.

Why you should use an Urgent Treatment Centre:



- » Shorter wait times than A&E (Emergency Department)
- » You can walk in or book an appointment
- » You do not need to be registered with a GP or have a fixed address
- » You will be seen by a trained clinician who can diagnose and deal with many of the common problems people go to A&E for

By visiting an Urgent Treatment Centre you help keep A&E free for those who need it most.

A&E (Emergency Department)

From the **6th October**, Sandwell A&E is relocating to a new purpose-built A&E at Midland Metropolitan University Hospital to better serve you and the residents of your local area.



Where is the Midland Metropolitan University Hospital A&E?

Grove Lane, Smethwick, B66 2QT

When to use A&E:



Children and adults should only use A&E for life-threatening emergencies, such as:

- » Chest pain
- » Breathing difficulties
- » Severe bleeding, allergic reactions or burns
- » Signs of a heart attack or stroke
- » Seizure or fit

Your new Midland Metropolitan University Hospital A&E will feature state-of-the-art facilities, be open 24 hours a day and have:



- » 11 emergency, trauma and elective inpatient operating theatres with imaging and diagnostic services to treat patients quickly and effectively
- » A separate children's A&E entrance to provide patients with a better and more calming experience and a dedicated emergency department and assessment unit
- » An adults-only A&E that will offer key treatments and expert assessments, quicker

If you're not sure what to do, NHS 111 will help you. You can either visit 111.nhs.uk or call 111.

Always call 999 or head to A&E for urgent, life-threatening emergencies.

Your new Midland Metropolitan University Hospital

The opening of Midland Metropolitan University Hospital on 6th October is set to transform health and care services for local people.

With more dedicated units and staff, the new hospital will have:

- » Consultant-led care 7 days a week
- » A full range of specialists under one roof for urgent and emergency care
- » State-of-the-art facilities designed to support quicker diagnosis
- » An environment that prioritises patients staying mobile and independent
- » A better layout and design of services, so it is easier and quicker to get the type of care and treatment you need

Your new and improved Sandwell Health Campus

From 6th October Sandwell General Hospital will be called Sandwell Health Campus.

Sandwell Health Campus will focus on outpatient appointments and diagnostics, meaning patients can access routine consultations, tests and care closer to home. This will also include day case surgery. It will also provide:

- » A major outpatient centre to offer consultations in key specialities
- » Diagnostic services
- » A day treatment and Day Surgery Unit
- » A chemotherapy unit for cancer care
- » Space for short stay surgery
- » Urgent Treatment Centre
- » Lyndon Primary Care Centre

What this means for you and other local residents

By moving all planned outpatient, diagnostic, urgent care and day treatment services to Sandwell Health Campus, appointments and treatments are less likely to be cancelled and patients will receive more specialised care.